



Oakdale Electric
Cooperative

Your Touchstone Energy® Partner 

WATCH YOUR OCTOBER BILL FOR YOUR CAPITAL CREDIT REFUND

Oakdale Electric Cooperative members will be experiencing one of the benefits of membership this month when capital credit refunds are applied to all active accounts. Refunds were applied to the October bills, which members should receive around November 1.

Capital credits represent your ownership of this non-profit, member-owned cooperative. Capital credits are created when the cooperative has earnings, income minus expenses. At the end of each year, these earnings are spread proportionately to all active cooperative members according to the amount of money each member spent at Oakdale Electric Cooperative that year.

Capital credits accumulate in an account in each member's name and are paid as a percentage each year. Members are eligible for capital credit refunds following three consecutive years of receiving electric service from the cooperative. The size of the percentage is determined by Oakdale Electric Cooperative's Board of Directors according to the cooperative's financial condition.

Checks will be issued to those who no longer receive electric service from Oakdale Electric but are still owed capital credits. All current members will see a refund in their October bill.

DUAL FUEL TESTING SCHEDULED FOR NOVEMBER 15

Each year, a test of the load management system is conducted for members of the Dual Fuel program. This year, the test will take place on Wednesday, November 15. The electric heat will be turned off at 5 p.m. and will be turned back on starting at 8 p.m., with everyone's electric heat scheduled to be back on by 10:30 p.m.

The test is done each year to ensure that your backup system to the electric heat is working properly and also to make sure Oakdale Electric Cooperative's load management equipment is working properly. Please check your systems on Wednesday, November 15, during the test times and let us know if you experience any problems. Also, please contact us if you have any questions about the test, the load management equipment, or the Dual Fuel program.



GOBBLE GOBBLE *Giveaway*

Just complete the drawing ticket below and mail it to Oakdale Electric Cooperative, **or enter online by visiting www.oakdalerec.com and click on Gobble Gobble Giveaway entry**, and you could win a turkey for your holiday dinner.

Five lucky winners will be drawn from all entries received. You may submit up to two entries per family. Drawings will be once a day from November 13–17. There will be one winner per day, with only one winner per family during the drawing period. Turkeys will not be shipped or delivered and must be claimed by December 1, 2017.

Good luck! Hopefully, we'll be calling you soon!

NAME _____

ADDRESS _____

CITY _____

STATE _____ ZIP _____

TELEPHONE # _____

ACCOUNT # _____

EMAIL _____

Return this form to Oakdale Electric Cooperative,
489 N. Oakwood St., P.O. Box 40, Oakdale, WI 54649.
The form must be filled out completely to be valid.



On Saturday, October 7, Oakdale Electric Cooperative opened its door bright and early, and welcomed members inside to enjoy a morning filled with food, fellowship, and fun. Goodie bags filled with cookies, calendars and cutting boards were handed out at the entrance. Members from the Tomah Lions Club served a tasty pancake breakfast complete with sausage, applesauce, juice, and coffee. The griddles were extra hot, and worked overtime serving up 1,000 plates that morning!

Following breakfast, members partook in a wide assortment of educational booths, activities, and games, and sampled sweet and salty treats. Five \$100 bill credits were available, but to be eligible adults needed to complete the Bill Credit Challenge (left). This entailed visiting specific cooperative booths to learn valuable information currently trending at the co-op.

\$100 BILL CREDIT CHALLENGE

INSTRUCTIONS:

1. Visit 3 of the 5 booths below.
2. Ask each booth their corresponding question, or play the booth's game.
3. Receive a hole punch after learning the answer.
4. Turn in completed card to the Prize Registration Table for an entry into the \$100 Bill Credit drawing. Five (5) - \$100 bill credits awarded.

**** Sign up for OPERATION ROUND UP for 1 (one) additional entry into drawing. Cards must be hole punched to be eligible.**

1. COMMUNITY SOLAR BOOTH When did generation of the SunnOak Community Solar Garden officially begin?	
2. MEMBER SERVICES BOOTH What is the co-op's new billing and payment processing system called?	
3. ENERGY SERVICES BOOTH How much energy would be saved per year by using a 9-watt LED bulb in place of a 60-watt incandescent bulb for 4 hours a day?	
4. LINE OPERATIONS BOOTH BOOTH GAME —Play BLINKO to receive a hole punch.	
5. OPERATION ROUND UP (ORU) How are Operation Round Up funds used?	

**** Sign up for OPERATION ROUND UP and get another entry into the \$100 bill credit drawing!**

cream sandwiches. Directors had fun quizzing members on cooperative trivia and awarding prizes for correct answers. Adult and youth members could try their luck at the prize table, vying for lunch bags, ice cream scoops, coffee mugs, sunglasses, and cinch bags.

The number of young families and children in attendance rises annually. To keep up with this growing group, new activities were added, and proved to be very successful. Hustler Booster Club volunteers provided kids the chance to test out tractor pedal pulling. Craft Time Studio of Tomah offered a vinyl wood sign activity with over eight options of fall designs to choose from. Jason Gerke, New Lisbon, drew caricature pictures. Giant wooden game tables, built by member Rich Dvorak of The Shed, hosted rousing rounds of

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For example, do you know the name of the new payment processing system? (Answer: SmartHub!) Monroe County Health Department provided flu vaccines, Touchstone Energy Cooperative presented valuable money-saving ideas, ZEF Energy displayed an electric vehicle with charging station, and Oakdale Credit Union raffled off cash giveaways and offered ice



MY CO-OP





Member Appreciation Day

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tic-tac-toe and checkers. Solar Sam made an appearance and posed for pictures. Youth members Makenna Linenberg and Ariel Rezin painted faces and arms with bright colors. A castle bounce house, complete with a climbing wall, slide, and basketball hoop, helped kids burn off extra energy, and make naptime a breeze for parents.

The newest activity had kids rolling, digging, and jumping in a knee-deep corn pool. "My co-workers thought I was nuts when I told them I wanted to build a giant corn pool!" stated event organizer Deana Protz. "Well, they still think I'm nuts, but they all agree it was a giant hit that needs to be added permanently to the event!" A special thank you is owed to member Bob Wappler for delivering 102 bags of corn that made Deana's vision become a reality.

"It brings me much joy and happiness to see the co-op filled with members

enjoying breakfast with their friends and family, visiting with cooperative employees, learning vital news and information, and just plain having fun," stated Protz. "I am proud to work for an organization that is committed to its members, and allows me to show our appreciation to them, year after year!"




Happy Thanksgiving!

Our office will be Thursday, November 23, and Friday, November 24.

Bruce Ardel, General Manager

P.O. Box 40, Oakdale, WI 54649
608-372-4131 • 800-241-2468
info@oakdalerec.com

Deana Protz, Editor

Have you recently wondered WHY AM I GETTING A PAPER BILL STATEMENT IN THE MAIL?

Oakdale Electric Cooperative recently changed our payment processing system to SmartHub. If you did not create a SmartHub account, and select the paperless billing option, a paper bill statement will arrive in your mailbox.

It's easy to go paperless! Follow these simple instructions:

1. Visit oakdalerec.com, and click on SmartHub.
Note: If you do not have an existing SmartHub account and are now registering as a New User, you will be prompted during the registration process to select Paperless Billing option.
2. Enter the "E-mail Address" you used to sign up for SmartHub.
3. Enter the "Password" you used to sign up for SmartHub.
4. Click the "Login" button.
5. Click on "My Profile."
6. Under "My Information" click on "Update My Printed Bill Settings."
7. Click on "Turn Off Printed Bills."
8. In the Printed Bill dialog box you will be prompted "Are you sure you want to stop receiving printed bills for your account?"
Click the "Yes" button.
9. You will then get a success confirmation dialog box, click the "Close X" button.
10. Notice, the Printed Bill Status is now set to OFF on the Printed Bill Settings screen.
11. Going forward, you will only receive an electronic bill statement via email and will not receive a printed paper bill statement via US Postal Service.

Contact our office at 800-241-2468 Monday–Friday from 7:30 a.m.–4 p.m. with any questions, or for help with going paperless!



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Office Hours: Monday–Friday, 7:30 a.m.–4:00 p.m.
24-Hour Emergency Power Restoration: 800-927-6151
Toll-free Online Bill Payment 866-392-4307

Diggers Hotline: For underground cable locates and power line clearance information, call 800-242-8511.